



## Pick up and drop off procedure

EdVenture and ski school partner, Niseko Black, are proud to be able to offer participants a pick up and drop off service. This enables children to maximise their day and make the most of the mountain.

To ensure a safe, efficient and well-organised day, it is important that you (or the designated guardian) are ready with your child for pick up and drop off. It is EdVenture/Niseko Black policy that a child will only be released into the care of the designated guardian once they have identified themselves with photo identification.

### **Pick up: 9:00am – 9:30am**

EdVenture will be picking your child/ren each morning, please keep an eye out for dark grey Nissan vans with EdVenture logos and a smiling staff member wearing their EdVenture uniform. Please note it is company policy that staff cannot leave sight of their vehicles during pick up so it is important to be vigilant during this pick up period.

Pick up will take place between 9:00 and 9:30am, however there may be delays due to traffic and weather conditions. Don't worry we will be sure to call if we are going to be late! If you are staying in a hotel please be visible in the main hotel lobby looking out for the EdVenture van.

#### **Please ensure:**

- Your child is dressed appropriately (as outlined in the "what does my child need for the day" letter")
- Has an all mountain lift pass
- Has their equipment for afternoon lessons ready to pass to the EdVenture staff member.

### **Drop off: 4:30pm – 5:00pm**

Niseko Black will be dropping your child/ren off each afternoon, please keep an eye out for black vans with Niseko Black logos and a staff member wearing their Niseko Black uniform. Please note it is company policy that staff cannot leave sight of their vehicles during drop off, so it is important to be vigilant during this drop off period.

Drop off will take place between 4:30 and 5:00pm, however there may be delays due to traffic and weather conditions. If you are concerned that the arrival has far exceeded the drop off window please call the Niseko Black office at +81 0136 55 5852.

#### **Please ensure:**

- The designated guardian (the person who has registered your child/ren) is present with photo identification.
- If another person is responsible for collecting your child/ren please ensure you have informed EdVenture.

We appreciate your understanding of the need for these procedures, as they have been developed with your child/rens best interest in mind.

The EdVenture Team